

Prior Authorizations are required on high cost, uncommon, and special case procedures. All prior authorizations are required to be reviewed by MotivHealth's medical director who determines if the service is a covered service, medically necessary and not experimental or investigational. MotivHealth wants to ensure that all members and physicians have a practically effortless preauthorization process. To further that effort, all preauthorizations require physicians to call the MotivHealth Preauthorization phone number: 1-844-234-4472. All pre-authorizations must be initiated by a physician.

1. All surgical procedures performed in the inpatient or outpatient setting.
2. Anesthesia during epidural steroid or other drug injections.
3. Artificial devices.
4. Cardiac rehabilitation services.
5. Cochlear implants.
6. Colonoscopies for screening prior to the age of 50.
7. Continuous glucose monitoring devices and supplies.
8. Continuous Positive Airway Pressure (CPAP).
9. Coronary CT angiography.
10. Dialysis.
11. Durable Medical Equipment.
 - a. Over \$500;
 - b. Rentals for more than 60 days;
 - c. Wheelchairs (covered 1 every 5 years).
12. Endovenous ablation therapy (radiofrequency or laser).
13. Home Health and Hospice Care.
14. Hyperbaric Oxygen Treatment.
15. Implantable medications, excluding contraception.
16. Inpatient stays including but not limited to those in the Acute Hospital, Long Term Acute Care Hospital, Skilled Nursing Facility, Rehabilitation Facility, Residential Treatment Facility and any other facility where you stay overnight.
17. Intensive outpatient services.
18. Intrathecal pumps.
19. Insulin pumps.

20. IV therapy.
21. Lymphedema treatment.
22. Magnetoencephalography (MEG)/ magnetic source imaging.
23. Mammograms for screening purposes prior to age 40.
24. Organ or tissue transplants.
25. Palliative care.
26. Partial hospitalization services.
27. PET scans.
28. Pulmonary rehabilitation.
29. Specific prescription and specialty medications (see pharmacy preauthorization section).
30. Spinal cord stimulators.
31. Spinal injections.
32. Stereotactic radiosurgery.
33. Wound care, except for the diagnosis of burns.

