



To Our Broker Partners:

You have at least one group with HealthiestYou via MotivHealth.

We are excited to announce that we have created a partnership with a local provider group to offer telemedicine services to our members that will replace HealthiestYou as of **December 1, 2022**.

The good news is that the price for telemedicine will drop by 40%, going from \$5.00 PEPM to \$3.00 PEPM. If your group does not want to make this change, you or the group can notify your Account Manager by **November 30, 2022**.

As you know, many people start their journey into the healthcare system with a free telemedicine visit. When a solution cannot be offered over the phone, members need to be referred to a physician or specialist to have an in-person consultation. To provide the highest level of service and help members find in-network high-value providers as efficiently as possible, we are working with Premier Family Medical and their telemedicine service. This should be a significant advantage for your clients that they were not getting with HealthiestYou.

Just as with HealthiestYou, the Premier telemedicine solution will be able to prescribe certain medications over the phone, thereby maintaining the same convenience for your clients. Another added benefit is that members will be able to use an online scheduler via their MotivHealth Member Portal. This will eliminate several touch-points for the members, making it a “one-click” process to queue up a visit.

Since Premier’s telemedicine solution is currently available only in Utah, employees outside the state of Utah will continue to use HealthiestYou at the \$5.00 PEPM fee.

We will be sending out a similar message directly to your applicable groups in the next few days but wanted to give you a heads up before we announce this exciting change.

If you have any questions or would like to discuss in more detail, please reach out to your Account Manager.

Sincerely,

MotivHealth

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