



Self-Funded Billing & Banking Overview and Instructions

Thank you for partnering with MotivHealth. Not only will we provide you with cost-saving benefits and excellent coverage, but we will make sure the process runs smoothly by providing you with materials to eliminate any confusion. Please call your Account Manager with any additional questions.

Here's what you can expect when it comes to your self-funded billing:

1. A monthly **administrative** bill
2. Twice weekly **medical and pharmacy claim** register
3. A monthly **programs and incentives** invoice

Bill Type	Billed	How Bill is Received	Services Being Billed	Payment Due/Method
Administrative	20 th - 25 th of the prior month	MotivHealth Employer Portal	<ul style="list-style-type: none"> • Admin Fee 	1 st of the following month via ACH
Medical/Rx Claims	Twice weekly (Mon/Thurs)	Claim Register (emailed)	<ul style="list-style-type: none"> • Medical & Rx Claims • SmartPay and Rx Shared Savings Fees • Shared Savings Fees from Third Party Solutions (audit/bill review; subrogation; negotiations) 	Within two business days of generated register (pulled via ACH - per payment agreement)
Programs & Incentives	5 th of the month	Invoice (emailed)	<ul style="list-style-type: none"> • Incentives Earned (SmartPay, MotivU, Steps) • Devices for Steps Incentive Program 	Within two business days of generated invoice (pulled via ACH - per payment agreement)