

HOW WE EVALUATE NEW TECHNOLOGY



MotivHealth Insurance Company is committed to evaluating new technology in a timely manner. The medical director oversees the evaluation process.

We use a systematic process based on available clinical evidence to evaluate new technology or new application of an existing technology. We consider the following questions:

- Does it improve health outcomes, and do the benefits outweigh any harmful effects on health outcomes?
- Does it improve health outcomes as much, or more than, established alternatives?
- Is it safe and appropriate for use, in keeping with good medical standards, outside of investigational settings?
- Does it have final government approval by the appropriate regulatory agency or agencies?
- Is it supported by information from well-conducted investigations published in peer-reviewed medical and scientific journals?
- Is it supported by opinions and evaluations of professional organizations, panels or technology assessment bodies that are based on the scientific quality of the supporting evidence?

You can submit a request for review of a new technology to us in writing. Our mailing address is:

MotivHealth Insurance Company
PO Box 709718 Sandy, UT
84070-9718

Your Personal Health Assistant is always available 24/7 to help you with any questions about coverage of new technology. Just call us at (844) 234-4472.

